

BOOKING RULES & INFORMATION: 2024

STANDARD BOOKING PERIODS		
Type of Booking	Number of nights	Duration from/to
Week	7	Sunday PM to Sunday AM
Mid-week	5	Sunday PM to Friday AM
Weekend	2	Friday PM to Sunday AM

PRIORITY BOOKING (in accordance with By-Law 13)	
Priority 1*	Members in sea postings Members who have participated in work parties
Priority 2*	Members in shore establishments with fixed periods of leave
Priority 3	Other Ordinary & Associate members
* Note: Priority 1 & 2 bookings can only be made during the booking band (1) period	

2024 BOOKING OPENING PERIODS (each band commences at 09:00 on the nominated day)		
Booking Band	Dates	Note
Band 1	Tue 12th – Mon 25 th March	Priority 1 & Priority 2 bookings for <u>members only</u> . This includes bookings for 5-day & 7-day periods and weekends. These bookings cannot be made online. They must be submitted to the Booking Officer via the Offline Booking form.
Band 2	Tue 26th March – Mon 8th April	Priority 3 bookings open for <u>members only</u> . Bookings for 5-day and 7-day periods only.
Band 3	Tue 9th April – Mon 22 nd April	Priority 3 bookings for <u>members only</u> . Bookings for 5-day, 7-day and weekend periods only.

Band 4	Tue 23 rd April – Mon 29 th July	Priority 3 bookings for members and their guests. Bookings for 5-day, 7-day and weekends only.
Band 5	From Tue 30 th July onwards	Priority 3 bookings for members and their guests. Bookings for 5-day, 7-day, weekends and non-standard periods.

INSTRUCTIONS

CBD Web is R.A.N. Ski Club's automated online Booking System for each of our lodges.

Making an Online Booking

Online bookings are made direct in CBDWeb, logging in via [Member Bookings – The R.A.N. Ski Club \(ranskiclub.com.au\)](http://ranskiclub.com.au).

Online Bookings are confirmed at the time of booking.

Booking Invoices

Online bookings automatically generate an invoice to the Member's page. EWay credit card payment is the method of payment for online bookings.

Guest bookings

Guests of Members can only stay at our lodges when included on a group booking made by the host member. The host member must be present at the lodge for the duration of the booking. In the event where the host member needs to depart earlier, the guest must also depart the lodge.

Payment for guest bookings

The entire group booking is to be paid for by the Member. The Club cannot accept payments from guests of members. Likewise, this applies to any amendment to, or cancellation of a booking. These can only be accepted from the host Member.

Offline Bookings

Offline bookings using the Offline Booking Form 2024. Offline Forms must be filled out completely, listing the name, ages and gender of each person on the booking, along with the credit card details of the host member. Incomplete or incorrectly completed forms will be returned unactioned. For security reasons Offline Booking forms containing credit card details must only be submitted via FAX: (02) 6189 2271

Bookings will be processed on a first-come first-served basis.

- **Telephone bookings (02) 6295 6634** must be supported by the faxed Offline Booking Form.
- **Payment by Cheque** - must be supported by the faxed Offline Booking form, crossed cheque made payable to
The R.A.N. Ski Club
PO Box 3484
Manuka ACT 2603

Maximum consecutive stay

During the season, the maximum number of consecutive days a member can stay at any of our lodges, is 28 days. Requests for bookings exceeding 28 days, will be actioned as follows; the first 28 days will be processed as a maximum night booking. In fairness to all members, the remainder of days in excess of 28 days will not be processed until the beginning of the season (i.e. June Long Weekend).

Persons wishing to extend beyond 28 consecutive days, must be absent from the lodge for a minimum of two days before being eligible for a further stay.

Multiple-bookings

To maintain an equitable allocation of accommodation, bookings for more than 7 days (e.g., 14 days) will be considered as multiple bookings and thus treated as separate applications (2 x bookings at 7 days).

Consequently, bookings submitted via the Offline Booking form for multiple bookings must be on separate booking forms. Offline Booking forms with multiple bookings will be rejected and returned unactioned.

Transfer of Bookings

CBDWeb cannot support transferring bookings from one period to another. Where a member requires to change their booking to a different date, the first booking must be cancelled and a new booking made for the different date.

Bookings are not transferrable from one host member to another host member. The person hosting the group must be the person making the booking.

Members may replace guests or other members within their booking subject to the prior agreement of the Club Booking Officer (or the Lodge Manager for Last-minute Booking changes).

Such transfers may be rejected where there is a waiting list or where the proposed change cannot be accommodated because of bedding allocation limitations.

Last-minute / Short notice bookings

Bedding sheets for each lodge are finalised and sent to the three lodges each Thursday. At this point, online bookings for the following week are no longer possible. From this day onwards, the respective Lodge Managers are the point of contact for accommodation queries and bookings.

Payment for last minute / short notice bookings are made via the Lodge Manager. Contact numbers for the respective Lodges are:

Mt Buller: 03 5777 6363

Perisher: 02 6457 5151

Thredbo: 02 6457 6305

CABIN ALLOCATION

Family Member Bookings - Family Members 18 years and over may stay in the lodges without their related Ordinary or Associate Member being present.

Family Members under 18 years must be accompanied by an adult member aged 18 and over.

Age / Gender - The combination of members' age and gender can, at times, affect occupancy, reducing it to below full capacity.

Children - There is no special rate for children: they are classed as either a member or a guest and the applicable member or guest nightly rate will be charged.

Perisher Lodge – Due to the remoteness of Perisher lodge, for safety reasons, children under four years of age cannot be accommodated in the Lodge during the snow season.

Thredbo & Buller Lodges - child age restriction does not apply to Thredbo & Buller Lodges due to their location being in the centre of the respective resort / village.

Single Members/Guests

Accommodation is sold on a 'bunk' basis. Members making a booking in winter for one person will be required to share with another single member of the same sex. Members who prefer not to share a cabin can book sole occupancy by paying the applicable rate for all beds in the cabin.

Adult single members will not be allowed to share a cabin with a child.

GREEN SEASON BOOKINGS

Bookings for the non-snow season can be made after the October long weekend. Bookings cannot be made online and must be made via our Booking Officer (02) 6295 6634.

- **Thredbo Lodge** – As Thredbo village is an all-year resort, the Thredbo Lodge is open for individual and Whole of Lodge (WOL) bookings through the season with a resident manager *in situ*.
- **Mt Buller (Breathtaker Lodge)** – May have a manager at various key periods and is also available for WOL bookings.
- **Perisher lodge**- are not open for individual bookings during the summer season as there is no resident manager *in situ*.

Whole of Lodge bookings (WOL)

During the summer season, members can book exclusive 'Whole of Lodge' (WOL) use for all three of our lodges. WOL bookings are regardless of the number of guests or the mix of members' genders. Accommodation allocation is handled by the group leader.

2024/25 Summer Bookings: Minimum 2-night bookings		
Thredbo	\$850 per night	Includes a Lodge Manager <i>in situ</i> .
Buller	\$800 per night	At least one member of the group must be qualified in the Opening & Closing procedures of the Lodge.
Perisher	\$400 per night	At least one member of the group must be qualified in the Opening & Closing procedures of the Lodge.

Cancellations

The Club's normal cancellations policy is as set out in the table below:

Number of days' Notice	Cancellation Policy
More than 42 days	Full refund
14 to 42 days	50% refund
Less than 14 days	NIL refund (100% penalty)

Exceptional Circumstances

Exceptional Circumstances are defined as circumstances of a compassionate nature where the reason for cancellation could not have been foreseen and/or are outside the member's control. Exceptional Circumstances include hospitalisation, injury, illness, or death.

The Board of Directors may approve a full refund for a booking cancelled with less than 42 days' when falling under the above Exceptional Circumstances.

Changes to work or family commitments are not considered exceptional or compassionate circumstances.

Members requesting a full refund under Exceptional or Compassionate grounds are to complete the Request **for Refund Form** located on our website: www.ranskiclub.com.au attaching supporting documentation (e.g. doctor's certificate).

Members are encouraged to consider taking out travel insurance to protect themselves against unforeseen events.

As a basic rule, Winter rates will apply when the lifts are operating. In the event of insufficient snow for the lifts to operate, the applicable Lodge Vice President may implement Summer Rates.

Members Details – It is essential that Members ensure their contact details in CBDWeb are always up to date. This ensures you receive all important information, including the annual renewal subscriptions invoice. Annual subscriptions must be finalised prior to Mar 31. Members with unpaid annual subscriptions will be removed from the members' financial database. This means you will be unable to access your members paid and/or make any bookings.

Booking Enquiries – contact our Booking Officer:

Work hours Tue – Fri: 0930 – 1430 Tel: (02) 6295 6634 Fax: (02) 6189 2271