

2021 Booking Rules

Please note that COVID-19 related implications and the associated Safe Operating Plans form part of the Booking Conditions for the 2021 season and will be amended as circumstances change.

Accommodation Availability and Bookings Status Enquiries

Phone (02) 6295 6634 or fax (02) 6295 1791 or mail to

The RAN Ski Club

PO Box 3484,

Manuka ACT 2603

Please Note – Accommodation Bookings and enquiries cannot be made by email as the Webmaster is remote from the Club's Canberra office, with no access to records. Please phone the office if you have a query. And please do not send credit card details to this email address as it is not secure.

Accommodation bookings can only be made by Members. We can't take bookings from non-members. Please see the Booking Conditions below for rates.

Click here to download 2021 Booking Form

Accommodation Rates and Seasons for 2021 (dates are inclusive)

Click 2021 Accommodation Rates to see rates and the periods they apply. With the approval of the appropriate Lodge Vice President, Summer Rates will apply whenever there is insufficient snow for skiing. As a basic rule Winter rates will apply when the lifts are operating.

RAN Ski Club Online Booking System (Club System)

Club System is our membership record and it's important that members log in and check their personal information including email address. If your information is not up to date, you could miss out on important information and renewal invoices.

[Click here for the User Instructions for Club System](#)

Accommodation Booking Policies and Fees for 2021

At this point, we intend that Ski Season accommodation bookings for all lodges in 2021 may be made online using the Club System application, however any changes in COVID-19 related restrictions may impact this at short notice. At present restrictions in sharing of bedrooms mean that we cannot release all beds for online booking and a number will be held back for allocation by the Booking Officer. This means that if you cannot secure an online booking, you could contact the Booking Officer to be placed on a waiting list for vacancies which may occur.

Offline bookings are made through the Club Booking officer using the offline Booking Form. Work Party Priority bookings will only be taken offline as members entitled to them cannot be identified through the Club System Membership process. Short notice accommodation bookings during the winter ski season may be made directly with the resident Lodge manager as described in Para 17.

Accommodation Rates

Current accommodation rates and the periods they apply are determined at the Annual Budget Board meeting and are published in the Club's website

at <http://www.ranskiclub.com.au/Home/Bookings.html> and on the reverse of the booking form. With the approval of the appropriate Lodge Vice President, Summer Rates will apply whenever there is insufficient snow for skiing. As a basic rule Winter rates will apply when the ski lifts are operating.

Booking Periods

The standard booking periods are:

Weekly:

Seven Nights – Sunday PM to Sunday AM

Five Nights – Sunday PM to Friday AM

Weekends:

Two Nights -Friday PM to Sunday AM

Making a Booking

Only current financial members may make accommodation bookings. Guests may only be booked for periods when the host member is present, ie members' guests are not to be considered as 'guests of the Manager'.

For offline bookings, the Club's approved Booking Form is to be used for all accommodation requests. Separate forms and separate payment are required for each booking period. **Forms with bookings for multiple periods will be returned unactioned.**

Booking Forms must show the name of each person requiring accommodation and the ages and gender of all persons must be shown. The Bookings and Administration Officer is authorised to return any incorrect application which could delay the processing of your request.

Booking Opening Periods

<i>Booking Band</i>	<i>Dates</i>	<i>Applies to</i>
Band 1	Tues 16 March - 29 March	Bookings for weekends, 5 day and 7 day for members with work party priorities open.
Band 2	Tues 30 March – 12 April	Bookings for 5 and 7 day bookings for members without a work party priority open.
Band 3A	Tues 6 April – 19 April	Buller Weekend bookings for members without a work party priority open.
Band 3B	Tues 13 April– 26 April	Perisher & Thredbo Weekend bookings for members without a work party priority open.
Band 4	Tues 27 April – 31 May	Weekend, 5 and 7 day bookings for guests open.

Band 5	Tues 1 June	Bookings for non-standard periods (i.e. not full week).
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Bookings will be processed on a first-come first-served basis.

Every effort will be made to satisfy members' requests while endeavouring to achieve maximum utilisation of the lodges, noting that combinations of age and gender of members and guests can restrict occupancy to below full capacity. To maintain an equitable allocation of accommodation, applications for bookings of more than 7 days will be considered as multiple bookings and thus treated as separate applications.

Where members seek Bookings for more than 28 days in each lodge per season, the first 28 days will be processed as above, and the remainder will not be processed until the beginning of the season (i.e. June Long Weekend).

Further, persons booked for the maximum continuous stay (28 days) must be absent from the lodge for a minimum of two days before being eligible for a further stay.

Priorities

If there is insufficient accommodation to meet the demands of advanced bookings, the following priorities will apply to the allocation of accommodation:

- Priority 1 Members in sea postings and members who have participated in work parties.
- Priority 2 members in shore establishments with fixed leave periods
- Priority 3 Other Ordinary and Associate members

Priority 1 & 2 bookings can only be made before 16 March

Children

There are no restrictions on accommodation of children at Thredbo and Mt Buller lodges. Because of the remoteness of Perisher lodge, for safety reasons, children under four years of age cannot be accommodated in the Perisher Valley Lodge in winter.

Accommodation will be charged at Member or Guest rates dependent upon the classification of the child (i.e. whether the child has a family membership). There is no special rate for children – they are either a member or a guest.

Confirmation of Bookings

The Booking Officer will confirm bookings as soon as all details are finalised, and payment has been received. Should the requested accommodation not be available, the Booking Officer will contact the member to offer alternatives.

PayPal and Credit Cards

The Club accepts MasterCard and Visa cards and cheques for offline bookings. Should 'over-card limit' response require the Booking Officer to request a cheque be sent by the Member, the requested booking will not be held should others have requested the same period.

Family Member Bookings

Family Members 18 years and over may stay in the lodges without their related Ordinary or Associate Member. Family Members under 18 years must be accompanied by an adult member (ie a Member aged 18 or over).

Last-minute Bookings

Late Bookings

Lodge Managers control accommodation from the time the booking sheets are finalised, normally Thursday of the prior week. Accommodation charges for these bookings are to be paid direct to the Manager, by Credit Card authorisation on arrival, or prior to extending if already staying in a lodge. Once made, these bookings are subject to cancellation and alteration fees which will be charged to the member's account and will need to be cleared before future bookings will be accepted. Phone numbers for the Lodge Managers are:

- Mt Buller: 03 5777 6363
- Perisher: 02 6457 5151
- Thredbo: 02 6457 6305

Payment for Bookings

Full payment must be made by either an Ordinary, Honorary Life, Associate or Temporary Member at the time of booking. Offline bookings can be paid using MasterCard or Visa facilities, or the Member's crossed cheque made payable to The R.A.N. Ski Club.

Payment by credit card can only be accepted with the Member's written authorisation or by telephone and must include the card's expiry date.

Single Members/Guests

Members making a booking in winter for one person who is not prepared to share a room will be required to pay for all the beds in the room at the applicable rate. Adult single members and guests will not be allowed to share with someone of the opposite sex or a child but may be required to share with a person of the same sex and age category (ie adult or child).

Special Parties

Members wishing to take special parties to the lodges (eg Adventurous Training) are to forward their requests to the Booking Officer for consideration by the Directors. The Booking Officer will advise the outcome of the request.

Telephone Bookings

Booking enquiries may be made by phone from 0930-1430 Tue to Fri only, however accommodation will normally only be reserved if a written application is made (it may be faxed). However, telephone bookings will be accepted in the two weeks prior to the required booking date. MasterCard or Visa authorisation is to be provided to the Booking Officer at the time of booking.

Summer Bookings

Members and their guests may use any of the three Club lodges during summer. Requests for summer bookings, including Christmas, open after the October long weekend.

Summer Bookings for all lodges are handled by the Booking Officer and requests should be made to (02) 6295 6634.

Mt Buller and Perisher lodges are only available in summer on 'Whole of Lodge' basis. At least one of the members present must be certified by the appropriate Lodge VP to operate the lodge.

Thredbo is open with a resident Manager for designated periods such as Christmas and New Year, Jazz Festival weekends as determined by VP Thredbo Lodge. Otherwise the lodge is available on 'Whole of Lodge' basis provided at least one of the members present has been certified by VP Thredbo to operate the lodge.

Whole Lodge Bookings

Members may book to have exclusive use of a lodge for a period at special discount prices.

Whole of lodge bookings can only be made in summer and a set price will apply regardless of the number of people or the mix of members and guests. At least one of the persons must be a member who is deemed competent by the Lodge VP and they must ensure compliance with the rules for the use of lodges in summer. Whole of lodge bookings may not be available in popular periods (eg Christmas, Jazz Festival weekend) where other members may wish to use the lodge.

Whole of Lodge Booking Rates for Summer of 2019-20 effective October 19

Thredbo	800.00	per night
Perisher	380.00	per night
Buller	480.00	per night

Cancellations

The Club's normal cancellations policy is as follows:

- Cancel with more than 42 days' notice – Full refund.
- Cancel with 14 to 42 days' notice – 50% refund.
- Cancel with less than 14 days' notice – No refund.

Members wishing to cancel a booking are to advise the Bookings and Administration Officer in writing. Requests for refunds will be processed by the Bookings and Administration Officer as they are received.

In exceptional circumstances, the Board of Directors may approve a full refund for bookings cancelled with less than 42 days' notice. Exceptional circumstances are defined as those of a compassionate nature only e.g. hospitalisation, injury, illness or death, where the reasons for the cancellation could not have been foreseen and/or are outside the member's control. Members seeking a full refund on exceptional or compassionate grounds are to submit documentary evidence with their request (e.g. a doctor's certificate) to

The Secretary RAN Ski Club
PO Box 3484,

Changes in work and family commitments are not considered exceptional or compassionate circumstances. Members are encouraged to consider taking out travel insurance to protect themselves against these types of events.

Transfers

Bookings are not transferrable from one period to another or from one member to another i.e. booking dates cannot be altered and the host member for a booking cannot be changed. Members unable to fulfil a booking at one time but able to fulfil it later are to cancel the first booking and re-book at the later time.

Members may replace guests or other members within their booking subject to the prior agreement of the Club Booking officer (or the Lodge Manager for Last-minute Booking changes). Such transfers may be rejected by the Club's Bookings and Administration Officer where there is a waiting list or where the proposed change cannot be accommodated because of bedding allocation limitations. Where a member is replaced by a guest under this arrangement relevant guest accommodation rate will apply and the additional cost is to be paid prior to commencement of the booking.